

Online Access

Quick. Safe. Reliable.

Enroll Your Account Today



Banking With Purpose.®

Enrolling in Online Access,
Follow the instructions to the right.
Contact Liberty First Credit Union at
402.465.1000 if there are further
questions or you need assistance.

402.465.1000
www.libertyfirstcu.com

Step 1—

The following words are interchangeable & mean the same: member number/account number/membership.

1. Go to www.libertyfirstcu.com
2. On the left side of the screen there is a dark blue rectangle box with the title ONLINE ACCESS, under the title ONLINE ACCESS there are 3 options: Demo, More Info, Enroll—Click on the Enroll Option
3. Fill out all required fields of this enrollment form— (Membership Number is 8 digits. Login ID can be the Member or Account Number/ Membership Number, if preferred)
4. Once all required fields have been filled out, click SUBMIT ENROLLMENT at the bottom of the form.

Step 2—

We will receive and process the enrollment. Once the enrollment has been processed (24-48 business hours) you will be able to login to your account by:

1. Go to www.libertyfirstcu.com
2. Click on Forgot Password under Login the ONLINE ACCESS rectangle box on the left side
3. Enter Login ID
4. Click Forgot Password
5. Click Login
6. Select delivery method of secure access code (at this point you do NOT have a secure access code)
7. Click Submit
8. Secure access code should be delivered within 1 minute to the form of delivery chosen
9. Once the secure message has been received, open up the message and enter the 6 digit access code in the secure access code box
10. Click Submit
11. Accept the terms of Online Access
12. Verify information, correct any incorrect information
13. Click Submit
14. Click Ok
15. Setup Password (Password guidelines are on the right side)
16. Confirm Password, Click Submit, Click Ok

The following words are interchangeable and mean the same: member number/account number/membership.

1. Enter www.libertyfirstcu.com in your browser
2. On the left side of the screen there is a dark blue rectangle box with the title ONLINE ACCESS, under the title ONLINE ACCESS there are 3 options: Demo, More Info, Enroll—Click on the Enroll Option
3. Fill out all required fields of this enrollment form— (Membership Number is 8 digits. Login ID can be the Member or Account Number/ Membership Number, if preferred)
4. Once all required fields have been filled out, click SUBMIT ENROLLMENT at the bottom of the form.

Multi-Factor Authentication (MFA) FAQ

What is Multi-Factor Authentication (MFA)?

Multi-Factor Authentication is a new Online Access process that allows Liberty First Credit Union to verify your computer and login information by using a strong double authentication method. This process helps to ensure that your financial information is completely secure, as well as to let you know that you are logging into your Credit Union's website, and not a phishing website. This will help to provide you with peace of mind; knowing that you're not entering a fraudulent version of Liberty First Credit Union's Online Access website.

Why is this change taking place?

Here at Liberty First Credit Union, we are committed to ensuring security for our members. Online Access authentication methods are being enhanced to increase security to help protect our members. Additionally, all financial institutions are required to implement MFA for Internet home banking systems.

Can I still access Online Access from multiple computers?

Yes. If you have not yet registered that computer, or if you registered it as a public use computer, you will need to complete the steps above. If you have registered it you will simply log in as in the past..

How do I register my computer for the enhanced Multi-Factor Authentication security method?

When you login to Online Access, if you have not registered for Multi-Factor Authentication you will be presented with a screen asking to register this computer. This will begin the necessary steps to complete Multi-Factor Authentication. On this screen you will be asked the preferred delivery method of your secure Access Code. You can select from any of the phone numbers you have on your Online Account. It is recommended you select the phone that you are near and can answer in the next few minutes. Click Submit and you will receive a phone call in the next few minutes with your secure access code.

The screenshot shows the Liberty First Credit Union website's registration page for Multi-Factor Authentication. The header includes the logo and navigation menu. The main content area features a progress bar with four steps: Login, Select Delivery (highlighted), Enter Access Code, and Register Computer. Below the progress bar, the heading reads "You are Required to Register this Computer". The text explains the requirement and provides a list of delivery options for the Secure Access Code. A "Submit" button is visible at the bottom right of the form area.

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Login Select Delivery Enter Access Code Register Computer

You are Required to Register this Computer

For your online security, we require you to register each computer you use to access our online banking services. Either your computer has not yet been registered or your registration has expired. Please choose where you would like us to deliver your Secure Access Code from your contact preferences below. You will be required to enter the delivered access code on the next page and will then be prompted to register your computer.

- I already have a Secure Access Code
- (XXX) XXX - 1020
- (XXX) XXX - 2036
- (XXX) XXX - 2036 (SMS Text Message)
- xdlCE@xxxxxxxxFIRSTCU.COM

Submit Help

Secure Access Code delivery generally takes less than a few minutes, depending on contact channel. However, during times of high system usage, delivery may take longer.

Once you receive your secure access code enter it into the next screen that comes up. Click submit.

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Login Select Delivery Enter Access Code Register Computer

Enter Delivered Secure Access Code

Once you receive your Secure Access Code, enter it below.

Secure Access Code *

Submit Help

If you close your browser prior to entering your code, you may return to this page by selecting the 'I already have a Secure Access Code' option from the delivery selection screen. NOTE: Secure Access Codes are only valid for a limited time, and cannot be reused. If your code has expired, you must restart the log on process.

The final screen asks you to activate browser. Here you can select to activate this computer for later use (preferred for private use computers) or give you one-time access (preferred for public use computers). If you activate for later use you will not need to go through this process again unless you clear your cookies or use a different browser on the same computer. Click Submit and you will be taken into your Online Access Account.

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Login Select Delivery Enter Access Code Register Computer

Activate Browser

Are you at a private computer that you will use regularly to access online banking? If so, we can activate your browser for future access. If you are at a public computer, select 'One Time Access' below and this computer will not be activated.

Activate this computer for later use

Give me one-time access only (do not activate this computer)

Submit Help

Note: To activate your computer, we will place a Secure Token in your browser. Your PC must be configured to accept 'cookies' from this site. The next time you log on, you will only need to enter your User ID and password. The number of allowable activations may be limited for the security of your account.